

profile



profile



**SHRAS**  
IT SOLUTIONS PVT. LTD



## *MD's Message*

*Hello,*

*SHRAS IT Solutions Pvt. Ltd., was born with a passion to build truly a world class Software/Information Technology Company that encompasses and envelopes a plethora of IT services, solutions and products. The focus and focal point for all of us at SHRAS is to deliver technology driven, yet cost effective business capabilities to our clients, empowering them to be more agile and responsive in the ever changing business landscapes culminating into improving the efficiency and increasing productivity for the overall growth of your business.*

*I would like to assure you, whether working with small, medium or large enterprise SHRAS will be at the forefront in offering high quality, reliable, consistent and world class IT services, solutions and products to our esteemed clients.*

*S. A. Ali Khan  
Managing Director*



## Who we are

We, SHRAS IT Solutions Pvt. Ltd., an IT, Software and Web Technologies Company operating out of Hyderabad, India, having international presence in Kingdom of Saudi Arabia, UAE, Kuwait, Morocco and expanding organically. We conceive, ideate, analyze, strategize, design, develop and deploy large scale, enterprise level business applications for small, medium and large conglomerates around the world.

Our Core Competency lies in investing in our people and resources, we bring new, out-of-box ideas and innovation to help you succeed in a changing business environment. We continuously keep investing in People, Processes and Technology to bring in a sense of synchronized harmony and to be - future ready. Our primary area of expertise and competency is in providing quality services and solutions in Business Integration, IT Infrastructure, ERP Solutions, Mobile Applications, Mobility, SAP, Microsoft & Oracle Products, Wi-Fi Connectivity and Business Consulting. Shras IT always adopts a sustainable approach to building Core Competencies in rich, varied and myriad domain expertise.

Our global delivery center in Hyderabad is equipped with state of the art infrastructure, coupled with highly skilled, multi talented, and enormously experienced resources in building enterprise level applications across multiple domains.

SHRAS IT always adopts a sustainable approach to building Core Competencies in rich, varied and myriad domain expertise. We are conscious of the fact that growth is inextricably linked to the well-being of our ecosystem – our customers, employees, business partners, and environment.



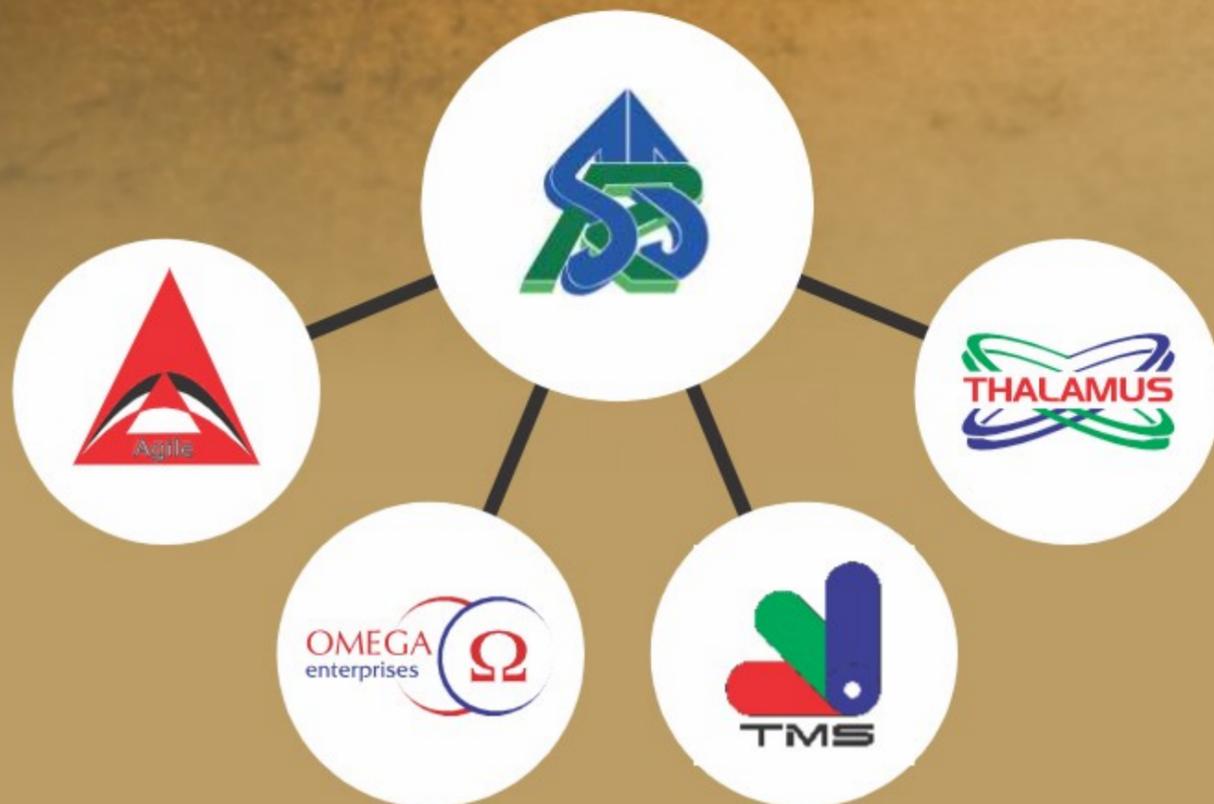
The Management Team of SHRAS IT come from the hardcore technology backdrop, coupled with smart business acumen with enormous international experience in various IT Products and Solutions which includes web applications, cloud computing, and mobile applications verticals, having conceptualized, designed and strategized innumerable business and revenue models and helped small to large scale companies catapult to greater heights.

The unique combination of technological expertise and sharp business skills that the Management Team brings to the table, gives them the edge in analyzing existing technology challenges with clarity, converging it with business insight lucidly – together they form the distinctive capability in recommending right fit, cost effective next generation business solutions and implementing them successfully.





## SHRAS Group of Companies



## Who we are

### Group of Companies :

Some of the major SHRAS business organizations include:

#### Agile Buildcon (India) Pvt. Ltd.

Agile Buildcon (India) Pvt. Ltd. is into construction domain since 2006. Agile has been providing clients with reliable solutions to their most complex construction challenges. Agile is capable of taking up infrastructure projects in various industries like educational buildings, healthcare, industrial facilities, telecommunications and data centres. Agile is active in other infrastructure projects such as water and wastewater treatment plants.

Our team of construction professionals are highly experienced personnel providing the highest offers at a single-source solution for all the construction-related needs.

#### Omega Enterprises

Omega Enterprises provides a wide range of medical supplies and services. It was established in the year 2003. Omega caters to any specific item to aid in recovery process or products to increase the quality of life. Omega has the ability to partner with our clients in achieving their health recovery goals and maintenance that will keep coming back to the Medical Supply Stores. In addition to supporting the needs of individual clients, Omega is proud to supply Health Professionals with supplies used in the workplace. Omega Enterprises is India's one of the reputed exporters of Medical Equipments, Hospital Furniture, Surgical Instruments and other medical supplies.

#### Thalamus Media Solutions

Thalamus Media Solutions is specialized in corporate communications, advertising with an experience and expertise into this field for over two decades, having planned and deployed strategic campaign for a variety of clients time and again.

#### Shras Engineering and Consulting Services

Shras ECS, is a leading Engineering Products Trading and Projects company, delivering integrated and engineering solutions to large and Mid-size industries such as Environmental, Chemical, Pharmaceutical, Electrical, Mechanical and Instrumentation.

#### Shras Health Care Solutions

Shras HCS, is a leading global medical technology and life sciences company, with highly qualified and experienced engineering professionals having decades of experience in health industry. We provide end to end solutions to health care units right from CONCEPTION, INCEPTION to REALIZATION.

# adding value and delivering quality

## Mission

To study, understand, analyze the complex businesses of our clients, design, deploy right fit and next generation solutions by continuous improvement of process frame work that adds value, reduces costs & risks, increase productivity, improves efficiency and ensures continuous, durable business growth and enduring success.

## Vision

We envision leveraging state of the art, ever evolving technologies, exploring latent talents, harmonizing critical systems, building path breaking, decisive business solutions, adding value and delivering quality results to our clients. Internally, the vision is to foster a work environment that nurtures talent, and empowers people and rewards performances.



## What we do

We leverage our state of the art, ever evolving technologies, technical expertise to study, understand, analyze the complex businesses processes of our clients, design, deploy right fit and next generation solutions by continuous improvement of process frame work that adds value, reduces costs & risks, increase productivity, improves efficiency and ensures continuous, durable business growth and enduring success. We help business houses around the world enhance their existing IT infrastructure, build business capabilities, improve efficiency, increase productivity through our cutting edge IT solutions.

### IT services & solutions:

- Banking and Financial Services
- Telecommunications
- Healthcare / Life Sciences
- Insurance
- Education, Energy, Manufacturing
- Media & Entertainment
- Retail, Travel and Hospitality
- Transportation and Logistics
- Government Services

### Our core expertise:

- ERP Solutions
- Web Applications / Web Portals in specialized domain
- IT Infrastructure Services
- Cloud Computing
- Mobility / Enterprise Mobility
- Mobile Applications
- Wi-Fi Connectivity
- Big Data Analytics
- Business Intelligence
- Business Integration
- Customer Relationship Management (CRM)
- IT Consulting
- Recruitment & HR



## E-COMMERCE



## What we do



### Innovative Excellence

Our inhouse team of experts provide un-matched services that are cost-effective. With the use of Innovative platforms, we provide analytics that gives actionable recommendations. We are experienced in designing and implementing Technological services.



### 100% Custom-Built

When business requirements are not met, you need a company that knows the E-commerce Workflow inside and outside. Our team helps your business succeed Online. We are here to offer clients easy to access websites with support.



### Exceptionally Secure Gateways

We build the payment gateways that are highly secured. Solutions offered by us are easy for your customers to pay for your product. Offering Real-time, online Payment Processing and web-based reporting integrated with the compliant gateway is our speciality.



# RPA



## What we do



Intelligent RPA

Robotic process automation is the utilization of programming with artificial intelligence and machine learning capacities to deal with high-volume; repeatable undertakings that recently required people to perform.



Our Services

Our aptitude in Robotic Process Automation Services is assuring enough to produce a collaborative solution built on the requirement basis. Solutions are developed with the core capacities of delivering real productivity and quality benefits. All your rule-based processes can be automated zed with our skill set bringing down the cost and sky rocketing the resource productivity.



Top Applications

RPA can assist companies to provide better customer service by automating contact center tasks and it can be used for general accounting, financial services, Supply chain management, Healthcare, Human resources and etc.



# PORTAL & MOBILE APPS

## What we do



### Robust Project Plan

Our Strategy Team of Professionals prepares a fully optimized Project plan that meets customer's requirements that are simple and powerful. We are among the few companies offering dedicated and unique services at affordable price.



### Responsive Webistes

- Quick Load time
- Cutting Edge Designs
- Cross Platform Compatibility
- Smooth User Experience



### IOS / Android

Robotic Process automation is the utilization of programming with artificial intelligence and machine learning capacities to deal the high-volume, repeatable undertakings that recently required people to perform.



# HOSPITAL INTEGRATED INFORMATION SYSTEM



## What we own

### Hospital Integrated Information System

Shras ITS flagship Healthcare Information System (HIS) product, implemented across more than 300 plus Hospitals globally. With the Dynamic changes in both Business and Technology, our HIS product not only limited to address the current but also scale to Hospital's future requirements. Apart from many other features, our product using Information and Technology reduces the turnaround time of the patients and optimizes it based on the workflow process of the hospital.

HIS Product is fully compliant with various International Health Regulators and Governing bodies globally which includes CBAHI, JCIA, HIMSS, HL7, ICD 10. HIS Product has strong flexible integration interfaces with our own PACS or 3rd Party, Insurance Companies, ERP which are key factors for our customers. It is already integrated with many ERP and Backend systems like SAP, Oracle, MS, Siege, Focus, Tally to name a few. We have integrated with almost more than 200 different brands of Medical Equipment's used by various departments of the hospitals.

SHRAS Group Healthcare Company constitutes of professional Engineers having decades of experience in Health Industry covering various regions Globally. We provide End to End solutions to Healthcare units right from the CONCEPTION, INCEPTION to REALIZATION.

Shras ITS believes in long term partnership with our customers by providing Value Added Services and Solutions. Shras ITS has expertise in providing solutions which includes Bar Code/RFID, Messaging, Q- Management which are required by all hospitals.



# FIELD SERVICE MANAGEMENT



## What we own

### FIELD SERVICE MANAGEMENT

SHRAS ITS FSM offers both On-premises and Cloud deployment. SHRAS ITS FSM Solution offers various advantages, such as scalability, flexibility in capacity, enhanced collaboration, and cost efficiency. The implementation of cloud-based field service management solution facilitates SMEs and large enterprises to focus on their core competencies, rather than IT processes. With the help of the cloud-based field service management solutions, organizations can gain a 360-degree view of the service life cycle - from scheduling and dispatching to service contracts management, and customer management. Moreover, cloud-based field service management solutions offer a centralized way to integrate the system and its components with web and mobile applications and helps organizations to boost the performance of their field Team.



## COE & Development Center



## Our Partners

SHRAS IT is an approved partner of some of the major internationally renowned Tech. Companies in the world such as:

- SAP
- Microsoft
- Oracle



Microsoft

ORACLE

We have the technical support of all our partners around the world for implementation and deployment of any of the applications with all our three partners. Additionally we have an in house team of consultants with expertise and trained in the products, services and solutions offered by our partners:

- Strong Consultant force possessing 4+ years of ERP(SAP,MS, Oracle) experience
- Most Consultants are certified in respective domains.
- Good Industry experience.
- Implementation, Support & Rollouts experience.
- Enormous experience working in SAP, Microsoft and Oracle Products
- Good Project Management experience.
- Experience of working multiple countries in multi culture environment

## Delivery Models

**We offer multiple delivery models to our clients:**

- Onsite Delivery Model
- Offsite Delivery Model
- Onshore Delivery Model
- Offshore Delivery Model

**Onshore Delivery Model:** Based on our client's requirements, we study and analyze the requirements and deploy experienced technical experts onshore at the client's location in building their business capabilities, test and implement robust, small, medium and large applications at the client's location and continuously follow up till the operations are completely streamlined.

**Offshore Delivery Model:** We leverage our in house state of the art infrastructure and deploy a dedicated team of professionals in building the required applications and implement them remotely in line and consistent with the outlined requirements with a thorough and comprehensive established communication model with the assigned team of our clients.





## How we execute

SHRAS IT Solutions maintains high level standards with an integrated approach adopting the state of the art Agile and waterfall methodologies in building large scale technology products, services and solutions with international standards maintaining and quality assurance and testing methods.

### SHRAS Resources Mobilization Strengths:

- Dedicated Project Manager
- SRS will provide a Project Manager during the complete implementation cycle of the project
- Mobilization/De -Mobilization
- Certified Consultants
- Experience Level



### Quality Assurance & Testing

SHRAS IT quality assurance and testing employs a zero defect management methodology, with a safe, secure and robust approach for both the Onshore and Offshore delivery models. Our quality assurance team of professionals works closely with the technical architects and consultants in testing the applications meticulously to the minute detail in ensuring the implementation of solutions with total quality management systems.

### SLA Methodology & Approach

After the implementation, delivery and sign off of the project, our enormously experienced team of maintenance engineers document the entire process of the solution so that the operations of our client's business process works seamlessly without any hindrance.

We maintain and implement global standards ticket raising, bug priority, response and resolution time strictly adhered to in consonance with the requirements.

### Key Differentiator - How different we are

- Pro-active rather than reactive
- Be able to "foresee" problems before they occur - 80%
- Determine Focal Points during Transition
- Increase "First Touch" Resolution
- Reduce Call Volume through Continuous Improvement
- Design and Implement Metrics Monitoring for achieving targets
- Process Dependent rather than Resource Dependent



### How are we able to achieve this?

- Implement Root Cause Analysis (RCA)
- Identify and Implement Metrics based monitoring
- Periodic Comparison Charts to show performance improvement
- Strictly follow Guidelines and Implement Process control Mechanisms
- Strictly enforce Accountability

### Our Credentials

- Major Clients in KSA, Kuwait, Dubai, Qatar & India
- Various IT Projects executed in India
- CEO and development center
- Branches across 4 locations and expanding rapidly



### Corporate Social Responsibility (CSR Initiatives)

As a major international company with presence across the world delivering cutting edge web services, solutions and products to fortune 500 companies, we are conscious of our social responsibility towards the society.

As a part of our social endeavor, we are committed to contribute to the society in our own small way; we have chose to help under privileged and orphaned children with high quality education, which they are sadly deprived of.

And as a part of this initiative, we are closely working with numerous schools in India reaching out to hundreds of schools and bringing about a qualitative change in their lives by offering schools with computer systems, and other facilities in the schools so that the deprived students learn the advanced education and bring them into the social mainstream.

Our employees at our global delivery center in Hyderabad also visit the schools on weekends to impart them training in English, basic computer skills and personality development.





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## GLOBAL PRESENCE



INDIA



UAE



KSA



MOROCCO



USA